SOUTH TEES HEALTH SCRUTINY JOINT COMMITTEE 17 SEPTEMBER 2014

IMPROVE PROGRAMME

PURPOSE OF THE REPORT

1. To provide a brief overview of the information received to date and to outline the format of today's meeting.

BACKGROUND

2. Members of the Committee have met formally between 12 August 2013 and this meeting to discuss/receive evidence relating to these proposals. At the committee's last meeting on 22 July 2014 it was agreed that the committee felt that whilst supportive of the process they could not provide a response to the proposals at that stage and that they would like to receive the information from the results of the consultation process and receive other local evidence to try and ascertain a balanced view of the proposals.

IN ATTENDANCE

- 3. The following people have been invited to today's meeting
 - Amanda Hume, Chief Officer, South Tees Clinical Commissioning Group (CCG)
 - Julie Stevens, Commissioning and Delivery Manager, South Tees CCG
 - Craig Blair, Head of Commissioning and Delivery, South Tees CCG
 - Paul Parsons, South Tees CCG
 - A representative from NHS England, Durham, Darlington and Tees Area Team
 - Ian Swales MP
 - Tom Blenkinsop MP
 - Toni McHale, Healthwatch
 - Erik Scollay, Assistant Director, Social Care, Department of Wellbeing Care and Learning, Middlesbrough Council
 - Patrick Rice, Assistant Director Commissioning and Adults, Redcar and Cleveland Borough Council.

BACKGROUND INFORMATION

- 4. The representatives from the South Tees CCG will take members of the committee through the following areas:
 - the results of the consultation process;

- Information about how the CCG has met the 'four tests' as recommended within NHS England's framework for planning major service change; and
- Details of the CCG's decision making process and timetable.
- 5. Following the above, the meeting will take the format of a round table discussion to hear any other views from representatives at the meeting.

Review of the Evidence Received to Date

- 6. The committee began in August 2013 by receiving a briefing paper which outlined the IMProVE programme and the Communications Plan. The committee had the opportunity to consider the plan and the questionnaire that had been designed and Members made a number of comments as to the wording in the questionnaire and some suggestions for groups/organisations that the CCG may wish to include in the consultation.
- 7. The committee were informed about the public engagement, which involved disseminating information to a wide range of agencies and public events which were held in numerous locations around the South Tees area.
- 8. It was recognised at an early stage that the opportunities being pursued, which included providing care outside of hospital in the community/GP practices and people's homes, were likely to result in changes to the way community hospital beds were used.
- 9. On 27 January, Members of the Committee received the results of the Carers Together survey which had received 400 responses from the public. There was considerable support for care closer to home to assist with the patient's recovery process and prolong independence, as long as there was confidence that appropriate good quality community based care services were in place.
- 10. On 27 February the Committee received an update on the proposed formal consultation process.
- 11. In April, the Committee were presented with the draft case for change, proposals for change were being put forward when the formal consultation started on 30 April and which would run until 31 July.
- 12. At the meeting on 22 July, Members were presented with the Case for Change, which, in brief, outlined how 49% of patients in community beds did not have a medical need and would have been better supported by other services. That 33% of patients in an acute bed did not have an acute need. There were system wide financial pressures that needed to be addressed. The population is getting older, South Tees ranks as higher than the England average for almost all disease prevalence, both Local Authorities have higher admissions to residential care, an increasing number of unplanned admissions and a quarter of emergency admissions are from people aged 75 or over.
- 13. The information at that meeting also outlined the model of care, the clinical review, the estate review, the workforce review, the accessibility travel plan and the phased approach. The phased approach would involve putting new

- services in place and testing them before moving existing services, making step by step decisions about the changes that are being made and the impact they have on patients and that the introduction of these changes will happen over the next 2 years with all services in place by April 2016.
- 14. The Committee was given a list of the community development work and reinvestment that would take place between April 2014 and March 2016. Which would include, amongst other things, implementing the Community Stroke (Early Support Discharge) team, carrying out a resource review of therapy/capacity and demand, working with local authorities on reablement services, expansion of rapid response services, developing a Single Point of Access and Assessment Hub across the whole of the South Tees community and review current out-patient resource.

Review of the Committee's Comments to Date

- 15. In general the committee were supportive of the process that had been undertaken by the CCG. Members had the opportunity to input in to the questionnaire and suggest people/organisations the CCG should include in their consultation.
- 16. Members did have some concerns regarding transport, including the current difficulties concerning local transport services with particular regard to Redcar and East Cleveland and also getting from Middlesbrough to Redcar using public transport.
- 17. The committee wanted to receive the results of the public consultation exercise before making any comment on the proposals themselves.
- 18. The committee had highlighted that in terms of meeting future demands and determining what services needed to be in place that references should be made to the influences of the Joint Strategic Needs Assessment and recognition that there are some differing needs between Redcar and Cleveland and Middlesbrough.
- 19. The committee welcomed the proposed community development and reinvestment which would take place between April 2014 and March 2016 which included the recruitment of additional staff and ongoing appropriate training of current staff.
- 20. That the committee welcomed the opportunity to be involved in any future stages which would involve regular updates to Members any implementation of the phased approach.

Areas for Discussion

21. The committee may wish to take a view on how the CCG has responded to the views it has received in the consultation to ensure that the final decision is in the best interests of the public.

RECOMMENDATIONS

- 22. Following receipt of the information received today, it is recommended that the joint committee
 - i) Note the information received at this meeting.
 - ii) Agree the response that the Committee would like to make to the proposals, which will need to be sent to the South Tees CCG by 26 September 2014.
 - iii) Agree that the final wording of the response to be finalised by the Chair and Vice Chairs.
 - iv) Agree that further updates be provided by the South Tees CCG to the committee on the implementation of the proposals, perhaps on a quarterly basis until the proposal has been fully executed.

BACKGROUND PAPERS

No background papers were used in this report.

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